

Riyadh Braille Anthony Ligan

Technical Support | Customer Service | Developer | Lead Generation | Data Entry

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📍 Lapu-Lapu City, Cebu, Central Visayas, PHL

WORK EXPERIENCE

Foundever Inc.

Customer Service Representative

Oct 2024 - Jan 2025

- Effectively updates customer product delivery status in a timely and accurate manner.
- Proactively resolves and compensates for failed deliveries to ensure customer satisfaction.
- Provides prompt and informative responses to customer inquiries, addressing their concerns and needs.

Ramon Aboitiz Foundation Inc.

Front-end Developer Intern

Jan 2024 - Jul 2024

- Gained hands-on experience in implementing a seamless single sign-on functionality utilizing the Microsoft Authentication Library.
- Developed a strong understanding of API integration best practices by working closely with senior developers to integrate APIs from various back-end systems.

EDUCATION

University of Cebu Lapu-Lapu and Mandaue

Bachelor's Degree, Information Technology

2020 - 2024

PROJECTS

Chat App & Task List Website

Aug 2024 - Sep 2024

- Utilized React TypeScript for a robust and scalable chat application.
- Employed TailwindCSS for a visually appealing and responsive design.
- Integrated Redux for centralized state management.
- Leveraged Firebase for a scalable and secure backend infrastructure.

Scholar.ly

2023 - 2024

- Developed a web application for scholarship locating opportunity for students using ReactJS.
- Utilized MaterialUI library for building modern, responsive web-applications.
- Built a REST API with Node.js and MySQL for user login, data management, and reports.

SKILLS

- HTML, CSS, JavaScript etc.
- Basics to Microsoft Office Suite Applications
- ReactJS/TypeScript, Angular
- Figma, Canva, Photopea/Photoshop, Vegas Pro/Adobe Premiere
- Adaptability

REFERENCE

Web Developer – Web Content Specialist

Lordjegar Laurel - 09673643507